

****It is important to register for your new WiFi account using a desktop or laptop computer.
Once registered you can easily sign in from any device using your Pre-Shared Key.***

If you have an Apple device, it is important to Turn off the Private WiFi address setting

1. From the list of available networks, find the "Start Here" Network.
2. Turn off the Private WiFi Address feature for this network.
3. You may need to click on "View more" on the network page for some devices.

Set up your New Union College Wi-Fi Account while On-Campus

1. In your device's WiFi Settings, find and connect to the "MyResNet-Start-Here" network.
2. Once connected, you will be redirected to this page: Union.apogee.us
3. Click the "Sign In" button and enter your school-provided credentials (username and password) to create your account.
4. Remember to complete your dual factor authentication
5. The next page will show you your WiFi Password or Pre-Shared Key (PSK) - **copy this.**
6. If you have time now, complete your profile, or you can return later to complete this information.
7. **Sign out** of the portal.
8. Return to your device's WiFi Settings and select the "MyResNet-5G" network (Only Select "MyResNet 2G" if 5G does not show up).
9. Join the SSID with your **WiFi password** and click to auto-join this SSID.
10. To add more devices to the network, simply go to the wireless settings on each device and repeat the previous step
11. In your device's WiFi Settings, choose to forget the "MyResNet-Start-Here" network.

NEED HELP?

Contact Apogee's dedicated Union College Student Support Line: **855-813-7010** or get live support right from the portal at Union.apogee.us

Support

At Apogee, we are here to support you 24/7, whenever you have a connection issue. Here are our support phone, chat, and email options.



LIVE CHAT



CALL US
855-813-7010



EMAIL US
support@apogee.us